



MADRAS SCHOOL OF SOCIAL WORK

(An Autonomous Institution Affiliated to the University of Madras)

32, Casa Major Road, Egmore, Chennai 600008

College Off. : 28194566 / 5126 Principal : 28195125

E-Mail : principal@mssw.in Website : www.mssw.in

Dr. S. RAJA SAMUEL, M.A., Ph.D.

Principal

29.11.2021

As per the DVV Verification sought for the Criterion 2: Teaching, Learning & Evaluation

***Metric No. 2.5.2- Average percentage of students'
complaints/grievances about evaluation against total
number appeared in the examinations during the last five
years***

The Number of students who have applied for revaluation/ retotalling
programme- wise and the total certified by Principal year-wise for the
assessment period is enclosed.

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Number of student retotalling/grievances for the AY 2016 - 17

This is to declare that the following is the number of student retotalling/grievances about evaluation from the Programmes during the Academic Year 2016 – 17.

| Programmes | No. of Retotalling/ Grievances |
|---|-----------------------------------|
| M.A. Human Resource& Organizational Development(Shift- II) | 5 |
| M.ScCounselling Psychology (Shift- II) | 2 |
| B.Sc Psychology(Shift- II) | 1 |
| B.S.W(Shift- II) | 1 |
| TOTAL | 9 |

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Dr. K. SATHYA MURTHI, M.A.,(SW), Ph.D.,
Controller of Examinations
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Number of student retotaling /grievances for the AY 2017 - 18

This is to declare that the following is the number of student retotaling/grievances about evaluation from the Programmes during the Academic Year 2017 – 18.

| Programmes | No. of Retotaling/ Grievances |
|---|----------------------------------|
| M.A. Human Resource & Organizational Devleopment (Shift- II) | 2 |
| M.A. Human Resource Management (Shift- II) | 6 |
| M.A. Social Entrepreneurship(Shift- II) | 2 |
| B.Sc Psychology(Shift- II) | 2 |
| TOTAL | 12 |

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Number of student retotaling /grievances for the AY 2018 - 19

This is to declare that the following is the number of student retotaling /grievances about evaluation from the Programmes during the Academic Year 2018 – 19.

| Programmes | No. of Retotaling/ Grievances |
|--|----------------------------------|
| M.S.W. (Shift-I) | 2 |
| M.S.W. (Shift-II) | 2 |
| M.A. Development Management(Shift-II) | 3 |
| M.Sc. Counselling Psychology(Shift-II) | 1 |
| B.S.W(Shift-II) | 1 |
| B.Sc Psychology(Shift-II) | 1 |
| TOTAL | 10 |

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Number of student retotaling /grievances for the AY 2019 - 20

This is to declare that the following is the number of student retotaling /grievances about evaluation from the Programmes during the Academic Year 2019 – 20.

| Programmes | No. of Retotalling/ Grievances |
|---|-----------------------------------|
| M.S.W. (Shift-I) | 3 |
| M.S.W. (Shift-II) | 2 |
| M.A. Development Management(Shift-II) | 11 |
| M.Sc. Counselling Psychology(Shift-II) | 1 |
| M.A. Human Resource Management(Shift-II) | 5 |
| M.A. Human Resource & Organizational Development(Shift-II) | 3 |
| B.S.W(Shift-II) | 1 |
| B.Sc Psychology(Shift-II) | 3 |
| TOTAL | 29 |

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Number of student retotalling/grievances for the AY 2020 - 21

This is to declare that the following is the number of student retotalling/grievances about evaluation from the Programmes during the Academic Year 2020 – 21.

| Programmes | No. of Retotalling/ Grievances |
|--|-----------------------------------|
| M.S.W. (Shift-II) | 5 |
| M.A. Human Resource Management(Shift-II) | 10 |
| M.A. Human Resource & Organizational Development (Shift-II) | 1 |
| M.Sc. Counselling Psychology (Shift-II) | 1 |
| M.A. Social Entrepreneurship(Shift-II) | 3 |
| B.S.W(Shift-II) | 1 |
| B.Sc Psychology(Shift-II) | 2 |
| TOTAL | 23 |

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